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Preparing for Survey



April 7, 2010

2:00 p.m. – 3:30 p.m.

Direct Care Teleconference Series

For more
detailed
information see
www.efohca.org

Preparing for Survey

Date:

April 7, 2010
2:00 p.m. – 3:30 p.m.
Teleconference



Speaker:

Linda Bach, RN,CRNAC has been in the healthcare industry over forty years and is recognized for her expertise and her "hands-on" approach to consulting and staff education. She is currently the owner and president of L. Bach & Associates, LLC. and specializes in providing full spectrum services that are tailored to meet the unique needs of each long term care provider. Her consistent results stem from her commitment to establish positive relationships and open communication at all levels. Linda has distinguished herself as an excellent and energetic facilitator on such topics as the RAI process, Medicare's Prospective Payment System, Medicaid's Case Mix methodology in several states, supportive documentation, resident centered Nursing Restorative programs, and other long term care regulatory and reimbursement issues. She has experience working with individual nursing and rehab facilities, hospital based skilled units, and rehabilitation providers in Ohio, Texas, Virginia, Indiana, New York, South Carolina, and throughout the United States.

Course Description:

All staff members have a role in their facility's successful survey outcome, most especially those who provide direct personal care. Attendees will learn more about what the survey process entails, and what questions they may be asked related to resident care and other professional responsibilities in their role as part of the health care team. Understanding the purpose and process of the various survey types will increase participants' confidence in their ability to demonstrate high quality care and supportive services in their vitally important contribution to the facility's overall success.

Objective:

- Identify the types of survey.
- List the top ten cited deficiencies.
- Discuss why survey creates stress.
- Provide tips for preparing for survey.

CEUs:

This program is approved for one (1.0) hour of credit for nursing home administrators and nurses. Individual attendance will be monitored throughout the call. Only those attending the entire call will be awarded continuing education credit. Upon receipt of your request for continuing education form, certificates will be mailed to the facility.

One low Price for unlimited participants!

Still Have Questions ???

Want to know more about this seminar or anything else related to our educational services? Contact the Association at 614.436.4154.

Register 4 or more people on line and save an additional 15%.

How it will work:

One week prior to the teleconference, you will receive an email with the toll-free number and access code for your contact person at the facility to enter the teleconference, as well as any handout materials and continuing education request forms. The number and access code are only valid for one connection (phone line). Any additional connections will be billed the teleconference registration fee.

CEUs & Other Education Requirements:

Each program will include time for those participating to ask questions of the instructor as well as materials for facilities to utilize to facilitate follow up discussion as a compliment to their facility's staff development efforts. Each participant will receive a certificate of attendance which can be used toward meeting the annual in-service education requirements for state tested nursing assistants in skilled nursing facilities (Rule 3701-17-07.1 (K) OAC).

How much does it cost?

Facilities will pay just one low fee for an unlimited number of participants. The number and access code is valid only for one telephone connection at the location registered with OHCA. Any additional telephone connections will be billed for the registration fee.

Have a conflict the day or time of the call or just want other shifts to be able to hear the program? This program is being recorded and a cd-rom along with the handouts is available for purchase. CEUs are not available for listening to the CD.

It is imperative that an email address is provided.

Register on line and save 10% off the registration fee listed.

Mail-in Registration

or www.efohca.org

COMPANY INFORMATION:

Facility _____

Address _____

City _____ State _____ Zip _____

Phone (_____) _____

Registration Fees:

Members:	\$ 145 (Before March 3)	\$ 180 (March 3 and after)
Non-Members:	\$ 255 (Before March 3)	\$ 315 (March 3 and after)

Payment must be included to be processed.

Send this completed form and payment to:

EFOHCA

55 Green Meadows Drive South, Lewis Center, Ohio 43035 • Fax: 614/436-0939

Name: _____

Title: _____

Email Address (**required**): _____

Checks accepted with mail-in registrations. Credit cards accepted with online registrations.

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